



How to Mitigate Insider Risk Throughout the Employee Lifecycle

As a corporate security professional, you know your company's own employees can be your greatest risk — that applies to partners and contractors, too. Anyone with access to facilities, systems, and information can use that access to intentionally or unintentionally harm your organization.

Thankfully, there are several steps you can take throughout the entire employee lifecycle — from onboarding to offboarding — to mitigate this risk and keep your organization safe.

Use this checklist throughout the lifecycle of anyone employed or contracted with your organization to protect your people, assets, and reputation from insider risk.

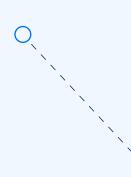
Benchmarking your insider risk program

Before diving into the checklist, ask yourself these strategic questions to assess the effectiveness of your insider risk program.

Is your insider risk program tailored to your organization's needs? Every organization is different and requires unique policies and processes	
Do you have technology in place to surface alerts in real time? The longer an insider incident goes undetected, the greater the damage to the company	
Does your team work closely with cyber, HR, and legal? Integrated cross-departmental processes serve as an important foundation to mitigate insider risk	
Do your efforts to monitor for insider risks comply with federal and state regulations? Knowing the laws of your state and municipality will put you in a more confident (and legally compliant) position to assess risk	

If you answered no to any of the above questions, you may have some work to do before diving into the following checklist. Watch this <u>on-demand webinar</u> for insights on setting up your insider risk program for success.

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Pre-employment or partnership screening

Complete the necessary due diligence before extending an offer to a new employee or partner.

Criminal records check

Check for reports of past violence in the last seven years

Public records search

Review undisclosed listings on government watchlists, national sex offender registries, motor vehicle records, civil records, and credit history

Reference checks

Verify the candidate's education, past employment, co-worker conflicts, and title discrepancies

Interview process observations

Discuss any red flags with HR, being mindful not to violate relevant privacy laws

Social media activity

Monitor for behaviors or patterns that may indicate risks or value misalignments, following legal and HR privacy guidelines — with deeper scrutiny for more sensitive roles



If you're in a state with a "Ban the Box" law, which requires employers to eliminate the question on a job application that asks about an applicant's criminal history, your organization might not be aware of a candidate's criminal history

Post-contract considerations

Proactively mitigate insider risk during onboarding and throughout employment.

Require insider risk training

All new employees or partners should complete formal insider risk training during onboarding, with refresher sessions annually, after significant policy changes, or when relevant use case learning opportunities arise

Promote a risk-aware culture

Ensure that employees and managers understand their critical role in recognizing and reporting indicators of risk like deceptive time logs, expense reports, conflicts, vocalized stressors, or negative online behavior

Enable anonymous reporting

Promote a supportive reporting culture that protects employees' privacy, including easily accessible feedback channels to share information with leadership

Review systems regularly

Including visitor management, access control, HR portals, and video systems to detect unusual patterns and uncover additional information related to a threat signal

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TIP:

These indicators may differ by department or context, so remain adaptive to the changing risk environment



Post-employment or partnership termination

Anticipate incidents that may occur, whether intentional or unintentional, during offboarding and afterward.

Conduct a threat assessment whe	re appropriate
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Security teams with strong insider risk programs consult a cross-functional Insider Risk Council, typically including HR, cybersecurity, and legal, to determine if a threat assessment is necessary

Disconnect network access

Coordinate with IT to ensure systems access is disconnected simultaneously with the employee's notification of termination

Practice secure offboarding

For departing employees who pose no risk, remind them of their responsibilities for secure offboarding, including promptly returning equipment and refraining from downloading sensitive information

Continuously monitor

Evaluate the resources available for ongoing observation for signals and threats that may indicate a potential risk

Embrace technology

Leverage a platform that effectively collects, stores, and manages data throughout the risk lifecycle, with attention to key dates such as termination anniversaries







Mitigate insider risks and improve security operations

Build a modern insider risk program with Ontic's secure software platform that connects integrated research and a comprehensive case management solution

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